

MASTER VENDOR

Case Study



CUSTOMER PROFILE

A global provider of workforce strategy, solutions and operations with every aspect of the talent supply chain was supporting a leader in vision innovation, that brings together cutting-edge insights, science, technology and people to encourage professionals and patients to proactively preserve and enhance sight for life.

This client needed assistance sourcing talent, simultaneously transitioning 200+ contingent workers into their internal systems and the new MSP system.

SOLUTION

Help the client manage smooth transitioning and onboarding of new contingent workers by providing 4 staffing resources dedicated to the account with a dedicated POC for management.

This dedicated team onboarded the transitioned workers, providing them on site training; and participated in weekly meetings with department operations manager and supervisors to provide regular updates and recommendations.



OUTCOME

Since our client engagement began in 2018, we've implemented stricter policies around absenteeism, employee relations and progressive discipline that resulted in a more buttoned up, smoother operation.

Our commitment and added value shows in the reduction of issues that arise and our ability to proactively provide recommendations to avoid certain situations in the future

